

UNON TSVU COVID-19 TRAVEL GUIDE

This document should serve as a general guide for people traveling to and from Kenya. The information contained in this document is subject to change without notice. **Travelers are responsible for checking latest updates on Airlines Governments platforms and Iseek-TSVU before departure.**

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TRAVELING TO KENYA

BEFORE YOU TRAVEL

- **Get a PCR based COVID-19 test within 96 hours of your departure time**
Passengers arriving in Nairobi must present a negative PCR based COVID-19 test certificate carried out within 96 hours before travel (4 days).
- **Check for any airlines restrictions updates**
You may find useful information on the website of the airline you will flying on (e.g. cabin bag allowance etc.).
- **Make sure to pack enough face masks throughout your journey**
You are required to replace your face mask when it becomes wet, visibly soiled or damaged.
- **Check for any restriction updates at your departing and transit airports.**
For what to expect at the Jomo Kenyatta International Airport, see below. For other airports, you may find information here: [IATA Travel Center](#) or [Travel Documents Requirements](#)
- **Fill out the Health Registration Form**
You will be expected to have with you a Health Surveillance QR code in hand after filling out a form which you can obtain from this link: [Health Registration Form](#). You will be required to present this code and your COVID-19 PCR test results to the Port Health Services officials at the screening point upon arriving at the airport. (When the network is down, you will be required to fill in a hard copy of the form.)
- **If you are arriving during curfew hours, arrange for pick- up**
The curfew in Nairobi is currently set from 21:00 PM to 4:00 AM, please send a copy of your Air Ticket and Boarding Pass to the person picking you up in order for them to be allowed to proceed to your arrival airport. (Not being picked-up? Transportation options are provided at the end of this section)
- **Prepare all relevant forms for Quarantine**
Everyone who is travelling from a country not exempt from quarantine must fill out and print the form available here: [Quarantine Declaration Form.pdf](#) (more information on mandatory quarantine is provided under “Entering Kenya”).
 - Those with a PCR COVID-19 result done within 96 hours who do not have any COVID related symptoms, are coming from countries not exempted from quarantine, and have secured prior permission (via email quarantine@kmpdc.go.ke) to self-quarantine at

home, will be allowed to proceed to their area of residence by port health officials to quarantine for 14 days.

- Staff who plan on staying at a hotel during the quarantine period are advised to process bookings by contacting **Trademark Hotel** Reservations directly on: reservations@trademark-hotel.com. They should inform JMS and their entities. The cost of quarantine for staff members and eligible dependents at the Trademark hotel is US \$123 per night (inclusive of 3 meals per day). As mentioned above, cost will be borne by the staff except in cases where the quarantine is a result of the performance of official functions.

WHAT TO EXPECT ON BOARD?

- Air Operators shall provide guidance material to passengers regarding application of the preventive measures on board.
- Where physical distancing cannot be guaranteed because of the seat configuration or other operational constraints, the crew members will make constant on-board announcements reminding passengers to adhere to all the other preventive measures including strict hand hygiene and respiratory etiquette and should wear a surgical face mask. In addition, and in such cases other measures such as cabin recirculation air filters will be put in place.
- Priority Boarding may also be affected due to the need of maintaining social distancing at the gate.
- In the instance of a person falling ill with symptoms of COVID-19 in flight, the person will be moved to the back of the aircraft where 2 rows have been secured for that purpose alone for most airlines. On arrival they will be handed over the Ministry of Health for further observation and if required, quarantine or hospitalization.
- Passenger who sat in the two rows before and after as well as next to the ill person will also have to be evaluated by Ministry of Health and quarantined. They will only be released after they have tested negative for the COVID-19 virus.

WHAT TO EXPECT AT THE JOMO KENYATTA INTERNATIONAL AIRPORT

- Temperature checks are mandated at the entry of the arrival terminals
- Masks are mandatory
- You will be asked to present a Health Surveillance QR code. The form can be obtained from this link: [Health Registration Form](#)

SPECIAL TRAVEL REQUIREMENTS

Each airline is governed by their own policies with regard to:

- Unaccompanied Minors
- Pets
- People Requiring Assistance such as wheelchair

Please seek clarification from the airline website or the airline directly or request information through the BCD travel desk on email untraveldeskbcd@bcdtravel.co.ke

PROCEDURES FOR ENTERING KENYA

Different entry processes may apply if you are coming from a country **classified** by the Government of Kenya as low/medium risk for COVID 19 or higher-risk.

Passengers arriving from Countries Considered Low/Medium Risk Covid-19 Transmission:

1. All arriving passengers on international flights *from countries considered to be low to medium risk COVID – 19 transmission areas regardless of citizenship or resident status* (see list in #2 below) shall be exempt from quarantine if:
 - The passenger's body temperature is NOT above 37.5° C (99.5°F);
 - The passenger does NOT have a persistent cough, difficulty in breathing or other flu-like symptoms;
 - The passenger has negative PCR based COVID – 19 test certificate carried out within 96 hours before travel (4days).
 - Any other tests are not acceptable (e.g. blood, saliva, rapid antigen, rapid antibody etc.)
2. **List of Countries Exempt from Quarantine:**

Review of countries from which travellers will not be required to be quarantined upon arrival will be undertaken by Ministry of Health on day to day basis. **Please note the risk profile of any country could change. For the latest list, please visit:** <https://www.kcaa.or.ke/quarantine-exempted-states>

Passengers arriving from Countries Not Exempt from Quarantine

- Mandatory Quarantine applies to anyone that does not fall under the list above even if holding a negative PCR based COVID-19 certificate.
- You will have to present the pre-filled quarantine form (Please refer to “Before you Leave”)

- Self-Quarantine is solely at the discretion of the Kenya Government. They may allow you to self-quarantine:
 - 1) If you test negative after the COVID-19 test;
 - 2) If you are able to confirm that you are able to self-quarantine safely away from others;
 - 3) If you have applied via email quarantine@kmpdc.go.ke and your application has been accepted (Please refer to “Before You Leave” above).

WHAT HAPPENS IF YOU PRESENT SIGNS OF COVID-19?

- You will be taken aside, and an evaluation will be done by the port of health authorities and if they deem it necessary you will be put into quarantine or moved to a health facility. In this event, please contact JMS at 0724255378.

TRANSPORT INFORMATION

Taxi Services

- Our local travel agent facilitates transfers from and to the airport and booking can be made via email on unadmin@bcdtravel.co.ke
- If staying at a hotel, the hotel may also offer transfer to and from the airport
- Uber is also cleared to serve at Jomo Kenyatta International Airport

TRAVELING FROM KENYA

BEFORE YOU LEAVE

- Check the requirements at your destination and transit points. Passengers traveling out of the country will be required to abide by the particular travel, health and COVID-19 related requirements of the destination country.
- Check any airlines restrictions (e.g. cabin bags etc). You may find some useful information the website of the airline you will be flying on.
- Please also check any restrictions in place at your departing and transit airport. For what to expect at the Jomo Kenyatta International Airport, see below. For other airports, you may find information here: [IATA Travel Center](#) or [Travel Documents Requirements](#).
- Please make sure to bring enough face masks for your journey. You are required to replace your mouth mask after wearing it for or when it becomes wet or soiled.
- If you require a negative COVID-19 test on arrival at your destination, please visit the following hospitals (The cost of the test varies and is about Ksh 10,000 – Ksh10,800):
 - ✓ **MP Shah Village Market:** – Call +254 204291000 or log onto <https://mpshahhosp.org/schedule-covid-19-test/> or email clinics@mpshahhosp.org (Main Hospital or Village market Branch). Booking can be done online via <https://mpshahhosp.org/covid-19-test/>
 - ✓ **The Aga Khan University Hospital:** – Call 0203662029; +254 709 931 700, 020 3662029
 - ✓ **Nairobi Hospital:** – This is on a first come first served basis and limit number to 150 per day. Timings 0800 – 1500hrs
 - ✓ **The Nairobi Hospital, main hospital, galleria mall, Warwick centre outpatient clinics:** 9am to 3pm.: 0110934020 or hosp@nbihosp.org
 - ✓ **Pathcare Laboratories:** 0733333552/ 0722203074
 - ✓ **Nairobi West Hospital:** Tel. contacts 0730600701/ 0755952433
 - ✓ **Pathologists Lancet Kenya:** either 5th Ngong Avenue office suites Tel: 0703061208 or 2nd Parklands avenue park place building mezzanine floor Tel: 0708727628 (8,499 KSH)
 - ✓ **IOM:** Monday to Friday, 8am to 2.30pm on appointment basis only; Tel: +254 110875651, cost 60USD.

- If you are departing on a flight during curfew hours (currently set from 21:00 PM to 4:00 AM), print 2 copies of your Air Ticket and Boarding Pass to be allowed to proceed to your departure airport. The second copy will allow the person accompanying you to return safely.

WHAT TO EXPECT AT THE AIRPORT

Airport Set-up:

- The airport has been structured to allow for physical distancing with floor markers everywhere.
- Airline and Immigration desks will have protective cover.
- Customs officials will not touch bags therefore take extra care to ensure that you do not carry any prohibited items, such as Liquids, Gels or Aerosols (LAGs) greater than the recommended quantities. If a bag is found to contain a prohibited item, passengers may be directed to return outside of security to remove the item and dispose of the item before resubmitting their property for X-ray screening. This will limit touching by the Security officers, reducing the potential for cross-contamination.

Health Screenings:

- All passengers must have their temperature checked before entry into the airport beginning with the first security check when you disembark from your vehicle. There will also be additional temperature checks at various points within the airport.
- The temperature check will be aimed at identifying passengers with a body temperature of 37.5° C (99.5°F) or higher. Where a passenger's body temperature will be found to be 37.5°C or higher, temperature checks will be repeated at least once for confirmation purposes. Any passenger with an elevated body temperature shall be referred for secondary assessment by Port Health services present at the airport who will handle the passenger in accordance with the public health guidelines.

Protective measure:

- Masks are mandatory and must be worn at all times. The wearing of surgical masks is encouraged.

Documentation:

- Immigration Cards are no longer in use.

Lounge:

- Kenya Airways Simba lounge is the only operational lounge currently at Jomo Kenyatta International Airport. The Lounge has incorporated social distancing and capacity has been reduced to accommodating 150 persons down from 300 persons.

WHAT TO EXPECT ON BOARD

- Air Operators shall provide guidance material to passengers regarding application of their infection preventive measures on board.
- Where physical distancing cannot be guaranteed because of the seat configuration or other operational constraints, the crew members will make constant on-board announcements reminding passengers to adhere at all times to all the other preventive measures including strict hand hygiene and respiratory etiquette and the requirement to wear a surgical face mask. Cabin recirculation air filters will also be put in place.
- Priority Boarding may also be affected due to the need of maintaining social distancing at the gate.
- In the instance of a person falling ill with symptoms of COVID-19 in flight, the person will be moved to the back of the aircraft where 2 – 3 rows have been secured for that purpose alone for most airlines. On arrival they will be handed over the health officials for observation and if required, quarantine or hospitalization.
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