

## UNON TSVU COVID-19 TRAVEL GUIDE (DEPARTING KENYA)

This document should serve as a general guide for people traveling from Kenya. The information contained in this document is subject to change without notice. **Travelers are responsible for checking latest updates on Airlines, Governments platforms and SharePoint UNON-DAS TSVU before departure.**

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## BEFORE DEPARTURE

- Check the requirements at your destination and transit points. Passengers traveling out of the country will be required to abide by the particular travel, health and COVID-19 related requirements of the destination country.
- Check any airlines restrictions (e.g. cabin bags etc.). You may find some useful information the website of the airline you will be flying on.
- Please also check any restrictions in place at your departing and transit airport. For what to expect at the Jomo Kenyatta International Airport, see below. For other airports, you may find information here: [IATA Travel Center](#) or [Travel Documents Requirements](#).
- Please make sure to carry enough face masks for your journey. You are required to replace your mouth mask after wearing it for or when it becomes wet or soiled.
- If you require a negative COVID-19 test on arrival at your destination, please visit the following hospitals. (The cost of the test varies and is about Ksh 10,000 – Ksh10,800):

✓ **MP Shah Village Market:** – Call +254 204291000 or log onto <https://mpshahhosp.org/schedule-covid-19-test/> or email [clinics@mpshahhosp.org](mailto:clinics@mpshahhosp.org) (Main Hospital or Village market Branch). Booking can be done online via <https://mpshahhosp.org/covid-19-test/>

✓ **The Aga Khan University Hospital:** – Call 0203662029; +254 709 931 700, 020 3662029

✓ **Nairobi Hospital:** – This is on a first come first served basis and limit number to 150 per day. Timings 0800 – 1500hrs

✓ **The Nairobi Hospital, main hospital, galleria mall, Warwick center outpatient clinics:** 9am to 3pm.: 0110934020 or [hosp@nbihosp.org](mailto:hosp@nbihosp.org)

✓ **Pathcare Laboratories:** 0733333552/ 0722203074

✓ **Nairobi West Hospital:** Tel. contacts 0730600701/ 0755952433

✓ **Pathologists Lancet Kenya:** either 5th Ngong Avenue office suites Tel: 0703061208 or 2nd Parklands avenue park place building mezzanine floor Tel: 0708727628 (8,499 KSH)

✓ **IOM:** Monday to Friday, 8am to 2.30pm on appointment basis only; Tel: +254 110875651, cost 60USD.

Please see additional list of approved Covid-19 testing laboratories across Kenya. [LINK](#)

If you are departing on a flight during curfew hours currently set from 2200hrs to 0400hrs. Please print 2 copies of your Air Ticket and Boarding Pass to be allowed to proceed to your departure airport. The second copy will allow the person accompanying you to return safely.

## ALL COVID-19 RT PCR TESTING LABORATORIES IN KENYA HAVE BEEN ON BOARDED TO THE TT SYSTEM.

- Passengers departing from Kenya are advised to visit authorized laboratories to take COVID-19 RT PCR test and be issued with Trusted Travel (TT) code that can be verified by airlines and Port Health Authorities. The passenger will receive a text message (SMS) from panaBIOS and in addition, an email from the testing laboratory and/or [admin@panabios.org](mailto:admin@panabios.org) with a link to guide the passenger to generate a travel code at [trustedtravel.panabios.org](https://trustedtravel.panabios.org)
- Departing passengers can enter the TT code on their certificates online at [www.africacdc.org/trusted-travel](https://www.africacdc.org/trusted-travel) .If the test certificate is from a jurisdictions where TT isn't available they can use [www.globalhaven.org](https://www.globalhaven.org) or Global Haven via the trusted travel portal [www.africacdc.org/trusted-travel](https://www.africacdc.org/trusted-travel) to generate a travel stamp. Upon successful validation against destination country requirements, passengers are issued with a secondary travel stamp (TC code) by the system for exit approval for Kenya. Latest requirements for testing (e.g. COVID-19 test requirement must be less than 96 hours old before travel) can be obtained from [www.xchange.panabios.org/countries/offers/](https://www.xchange.panabios.org/countries/offers/)
- Passengers departing from Kenya with the exemption of those inbound will be expected to have the TT code on their test result certificates if the destination and transit airports require PCR test. Starting this Monday 11th January, 2021, NO passenger will depart from Kenya without verification of their certificate using the TT process as applicable.

### Important Notice

- The PCR validation site PANABOIS is temporarily down. Accordingly, Kenyan Port of Health Authorities will be conducting **manual verification** at the airport, until further notice.
- Therefore all travelers are required to have a **hard copy of their PCR test that has been stamped by the hospital as well as a hard copy of the official receipt** for the payment of the PCR test.

## WHAT TO EXPECT AT THE AIRPORT

### Airport Set-up:

- The airport has been structured to allow for physical distancing with floor markers everywhere.
- Airline and Immigration desks will have protective cover.
- Customs officials will not touch bags therefore take extra care to ensure that you do not carry any prohibited items, such as Liquids, Gels or Aerosols (LAGs) greater than the recommended quantities. If a bag is found to contain a prohibited item, passengers may be directed to return outside of security to remove the item and dispose of the item before resubmitting their property for X-ray screening. This will limit touching by the Security officers, reducing the potential for cross-contamination.

### Health Screenings:

- All passengers must have their temperature checked before entry into the airport beginning with the first security check when you disembark from your vehicle. There will also be additional temperature checks at various points within the airport.

- The temperature check will be aimed at identifying passengers with a body temperature of 37.5° C (99.5°F) or higher. Where a passenger's body temperature will be found to be 37.5°C or higher, temperature checks will be repeated at least once for confirmation purposes. Any passenger with an elevated body temperature shall be referred for secondary assessment by Port Health services present at the airport who will handle the passenger in accordance with the public health guidelines.

**Protective measure:**

- Masks are mandatory and must be worn at all times. The wearing of surgical masks is encouraged.

**Documentation:**

- Immigration Cards are no longer in use.

**Lounge:**

- All the lounges at Jomo Kenyatta International Airport are open.
- Kenya Airways Simba lounge is the only operational lounge currently at Jomo Kenyatta International Airport. The Lounge has incorporated social distancing and capacity has been reduced to accommodating 150 persons down from 300 persons.

**WHAT TO EXPECT ON BOARD**

- Air Operators shall provide guidance material to passengers regarding application of their infection preventive measures on board.
- Where physical distancing cannot be guaranteed because of the seat configuration or other operational constraints, the crew members will make constant on-board announcements reminding passengers to adhere at all times to all the other preventive measures including strict hand hygiene and respiratory etiquette and the requirement to wear a surgical face mask. Cabin recirculation air filters will also be put in place.
- Priority Boarding may also be affected due to the need of maintaining social distancing at the gate.
- In the instance of a person falling ill with symptoms of COVID-19 in flight, the person will be moved to the back of the aircraft where 2 – 3 rows have been secured for that purpose alone for most airlines. On arrival they will be handed over the health officials for observation and if required, quarantine or hospitalization.
- Passengers who sat in the two rows before and after as well as next to the ill person will also have to be evaluated by health official upon arrival.

## TRANSPORT INFORMATION

### Taxi Services

- Our local travel agent facilitates transfers from and to the airport and booking can be made via email on [unadmin@bcdtravel.co.ke](mailto:unadmin@bcdtravel.co.ke)
- If staying at a hotel, the hotel may also offer transfer to and from the airport
- Uber is also cleared to serve at Jomo Kenyatta International Airport