

COVID-19 Update

Dear colleagues,

Please keep in mind the services that are available to assist in answering queries during the COVID19.

The role of the responder will be to assist callers with FAQs and/or refer them, as needed, to the relevant official source for assistance, depending on the nature of assistance required.

COVID Hotline



For any question.

Medical & Counselling Services



For medical questions

Security Services



For security concerns

Availability	Monday to Friday between 8am and 5pm	24-7	24-7
Phone	COVID-19 Hotline +254 20 762 1717	Joint Medical Service (JMS) +254 724 255378 Staff Counsellor +254 728 961 939	UNDSS Security Operations Centre + 254 (0) 707 722 503 + 254 (0) 707 722 505 UNDSS Security Control Room + 254 (0) 720 629 999 +254 (0) 733 629 999 +254 20 762-26666 Diplomatic Police Unit (DPU) +254 (0) 722 667112
Websites & Email	https://www.un.org/en/coronavirus/covid-19-faqs	unon-jms-medicevacuation@un.org https://medical.unon.org	soc.undsskenya@un.org